

**Please perform the following Steps, if you forget Your Password**

1. Open Your Browser
2. Type URL <http://e.fbr.gov.pk>
3. Type your Login\_ID in the User ID Field
4. Click the link Forget Password just Under Login Button
5. Answer Your Secret Question or provide following information if you not configured your Secret Question
  - a. NTN
  - b. Birth/ Inc. Date
  - c. Mobile No
  - d. Registered Email
  - e. Displayed Image Character
6. Submit Your Request
7. Your Password will be sent on your Registered Email.

**Please perform the following Steps, If you Forget Pin Code Password**

1. Open Your Browser
2. Type URL <http://e.fbr.gov.pk>
3. Type your Login\_ID and Password in the User ID and Password Fields
4. Click Login Button
5. Click Administration -> Change Pin Code
6. A Dialog will appear for confirming the Change Pin Code Request "Do you want to Change your Pin Code?". If you Hit OK Button. Pin Code will be Sent at your Registered Email.

**Please perform the following Steps, If you Forget Both of Your Password and Pin code**

1. Perform Forget Password Steps
2. Perform Forget Pin Code Steps